



Domestic & Family Violence Counsellor

The Opportunity

Our Domestic Violence Crisis Line (DVCL) is a fast paced busy and intensive telephone service, providing a 24/7 crisis responses to women and their children experiencing Domestic & Family Violence.

The DVCL requires, Domestic & Family Violence Specialists who are available to work flexibly across a **24/7 shift roster**.

The Work

Use your knowledge and understanding of domestic and family violence to provide information, referrals, and support to callers experiencing domestic and family violence.

Our Specialists triage, conduct risk assessments and provide immediate crisis responses to manage caller safety.

What you need

To succeed in this exciting and demanding role you will need:

- Experience providing crisis intervention in a domestic violence or related setting;
- Understanding of risk assessments and safety management strategies;
- Strong interpersonal skills, & initiative to problem solve and initiate planned responses;
- The ability to do shift work to a 24/7 roster, including day, afternoon, night and weekend shifts
- A capacity to work under pressure, and at times autonomously
- A current drivers licence, and be eligible for, or hold a DHS Working with Children Check and National Police Clearance;
- Qualifications in Social Work, Community Services, and/or commensurate experience with the position
- Able to provide evidence of either being fully vaccinated (including booster when eligible) with TGA approved COVID-19 vaccination or hold a valid medical exemption authorised by the Chief Public Officer

APPLICATIONS CLOSE: 14 August 2022

WSSSA is an Equal Opportunity Employer, committed to building our strengths through a diverse and inclusive workforce. Aboriginal and Torres Strait Islander applicants, applicants of culturally diverse backgrounds, those with disability, and gender diverse applicants are strongly encouraged apply.