



## Domestic Violence Case Manager

- **Full-time, fixed term contract until 30 June 2023**
- **Northern Suburbs**
- **Level 5 – SCHADS Award**

Women's Safety Services SA (WSSSA) is the leading South Australian provider of support services for women and children experiencing domestic & family violence. Our staff share a vision for a society where women and their children live safely and thrive in communities free from all forms of violence. Our staff have passion, courage, and resilience that nurture and support life-changing outcomes for clients. Be part of the journey and join the WSSSA team.

We are proud to offer the following benefits to our valued staff:

- **Wellbeing Leave** - Work within an organisation that values self-care with 5 annual Wellbeing days - in addition to your personal leave.
- **Salary Packaging Options** - to increase take home pay - up to \$15,900 tax free, and other incentives available.
- **A flexible working environment** - work from home and office, flexible working hours and time in lieu
- **Paid Pandemic Leave**
- **Generous remuneration & leave entitlements** - 4 weeks paid leave, On-Call leave, additional annual leave for shift workers, 6 weeks paid parental leave, Domestic & Family Violence Leave, First Nations, First Nations Ceremonial, and Cultural leave
- **Career Development Opportunities** – promotion opportunities, on the job and in-house training.
- **Women's led organisation** - client-centred, strengths based, diverse, trauma-informed, supportive and responsive.
- **Specialist Trauma-informed Employee Assistance Program**

### The Work

We are looking for an experienced and passionate Case Manager to join our Northern suburbs Accommodation Program on a full time, fixed term position until 30 June 2023, with extension, subject to funding.

Domestic Violence Case Managers perform the following duties:

- Conduct risk & safety assessments and establish client needs;
- Deliver crisis intervention and case management support to clients;
- Implement quality case plans in consultation with clients to support ongoing safety.

### What you need:

Only applicants meeting the following **essential criteria** below will be considered:

- Significant case management and crisis intervention experience within a DV or related setting;
- Understanding of risk assessments and safety management planning;
- Strong interpersonal skills, high empathy, and able to support clients of diverse backgrounds;



- Strong initiative with ability to plan and manage complex caseloads;
- Experience in managing electronic client records, and strong attention to detail;
- A current drivers licence, and be eligible for, or hold a DHS and National Police Clearance;
- You must have qualifications in Social Work, Community Services, Counselling and/or significant experience.
- Able to provide evidence of either being fully vaccinated (including booster when eligible) with TGA approved COVID-19 vaccination or hold a valid medical exemption authorised by the Chief Public Officer

### **Apply Now**

To apply for this rewarding role, include a cover letter with your resume, addressing the person specification within the position description.

Inquiries can be emailed to [hr@womenssafetyservices.com.au](mailto:hr@womenssafetyservices.com.au)

### **APPLICATIONS CLOSE: 7 August 2022**

*WSSSA is an Equal Opportunity Employer, committed to building our strengths through a diverse and inclusive workforce. Aboriginal and Torres Strait Islander applicants, applicants of culturally diverse backgrounds, those with disability, and gender diverse applicants are strongly encouraged apply.*